

# BA05 - Process Modeling Using BPMN

## Course Overview

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This is a 2-day class

Learn to map your business processes easily and efficiently using the industry standard - BPMN which stands for Business Process Modeling Notation from the Object Management Group (OMG). You will learn the best practices in process mapping using the latest industry standards (BPMN) so that both the business and IT stakeholders will be able to understand the models and map processes consistently through-out your organization. NOTE: This course will earn you 14 PDUs.



## Who Should Attend

Project Managers, Business Analysts, Business and IT stakeholders working with analysts

## Course Objectives

- Provide a solid foundation for applying business process modeling principles and best practices with BPMN
- Demonstrate how to solve practical business problems using BPMN Business Process Diagrams (BPDs)

## Course Outline

### 1 Introduction

What is Business Process Modeling?  
What is Business Process Modeling Notation (BPMN)?  
Benefits of BPMN

### 2 An Overview of Governance

An overview of governance  
Key governance questions to ask  
What happens if you don't have effective governance?

### 3 Mapping the Business Problem

Define a strategic outcomes map  
Define a Business model and relevant processes

### 4 Modeling simple BPMN structures

When do you use BPMN?  
What are simple BPMN structures?  
AS-IS vs. TO-BE modeling

### 5 Modeling complex BPMN structures

What are complex BPMN structures  
When to use complex BPMN structures



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## 6 Analyzing process models

Identifying poor process models  
Creating process models that everyone can understand  
Identify criteria for a well-defined process

## 7 Process mapping versus process modeling

Determine when to create a process map  
Determine when to create a process model  
Asking the four "Ares"

## 8 Additional resources

Learning about BPMN 2.0  
More useful BPMN links  
BPMN 2.0 free editors